Summary of 31 July – 4 August 2006 NRM Gateway Workshop Seattle, WA

Attendees

Kathleen Perales Gateway Project Leader, CEERD

Bonnie Bryson Recreation Technical Coordinator, CEERD

Ginny Dickerson Web Developer, CEERD

Lori Brewster Gateway Working Group Member, CESAS-OP-T

Carolyn Bauer LRN, Volunteers SME

Heather Burke SAJ, Career Development Committee Member

Charles Burger SWF, outgoing Visitor Assistance SME

Marilyn Jones NAB, Career Development SME Tommy Hipp SWF, Recreation Use Fees SME

Jon Hiser SWL, Trails SME

Bill Jackson MVK, newly appointed Visitor Assistance SME Jeff Rose MVR, Recreation Facilities Standards SME

Jim Runkles NWP, Uniforms SME

Summary

The primary purpose of the workshop was to update some of the most heavily used Natural Resources Management (NRM) Gateway pages, most of which have been on-line since the Gateway's launch in 2001: Career Development, Recreation Facilities Standards, Recreation Use Fees, Trails, Uniforms, Visitor Assistance, and Volunteers. SMEs worked independently on revising, updating and enhancing their sites. These updates were posted by the Web Developer and were presented for constructive criticism from the other Subject Matter Experts (SMEs). Another purpose of this workshop was to create a Park Ranger Community of Practice (CoP) page. Acting NRM Chief Steve Austin described his vision for the CoP to the group, and numerous brainstorming sessions followed to ensure that this CoP page will serve as a portal to existing information, and will be a useful tool as a stand alone site. In conjunction with this workshop, the Stewardship Advisory Team (SAT) and the Recreation Leadership Advisory Team (RLAT) were meeting in the same hotel. The SMEs were encouraged to attend those meetings' sessions pertinent to their jobs. In addition, the SMEs presented their page updates to the RLAT for feedback.

Workshop Attendees Action Items

Review comments were emailed on the last day of the workshop for further action by SMEs.

GETS and FAQs pages shall be organized with a topic list at the top of the page similar to CATT Resources page. SMEs need to determine appropriate topic headings and designate which items fall under each, and send this information to the Web Developer.



1 July - 5 August 2006 Gateway Workshop Participants, Mayflower Hotel, Seattle, WA

Front row, L-R: Bonnie Bryson, Lori Brewster, Carolyn Bauer, Ginny Dickerson, Charles Burger

Back row, L-R: Heather Burke, Marilyn Jones, Bill Jackson, Jon Hiser, Jim Runkles, Jeff Rose, Tommy Hipp

Not pictured: Kathleen Perales